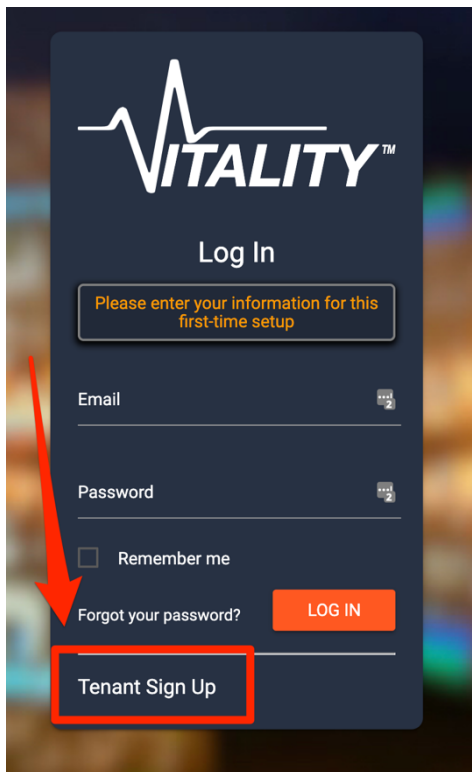


# Setting up a new resident account

---

## Step 1

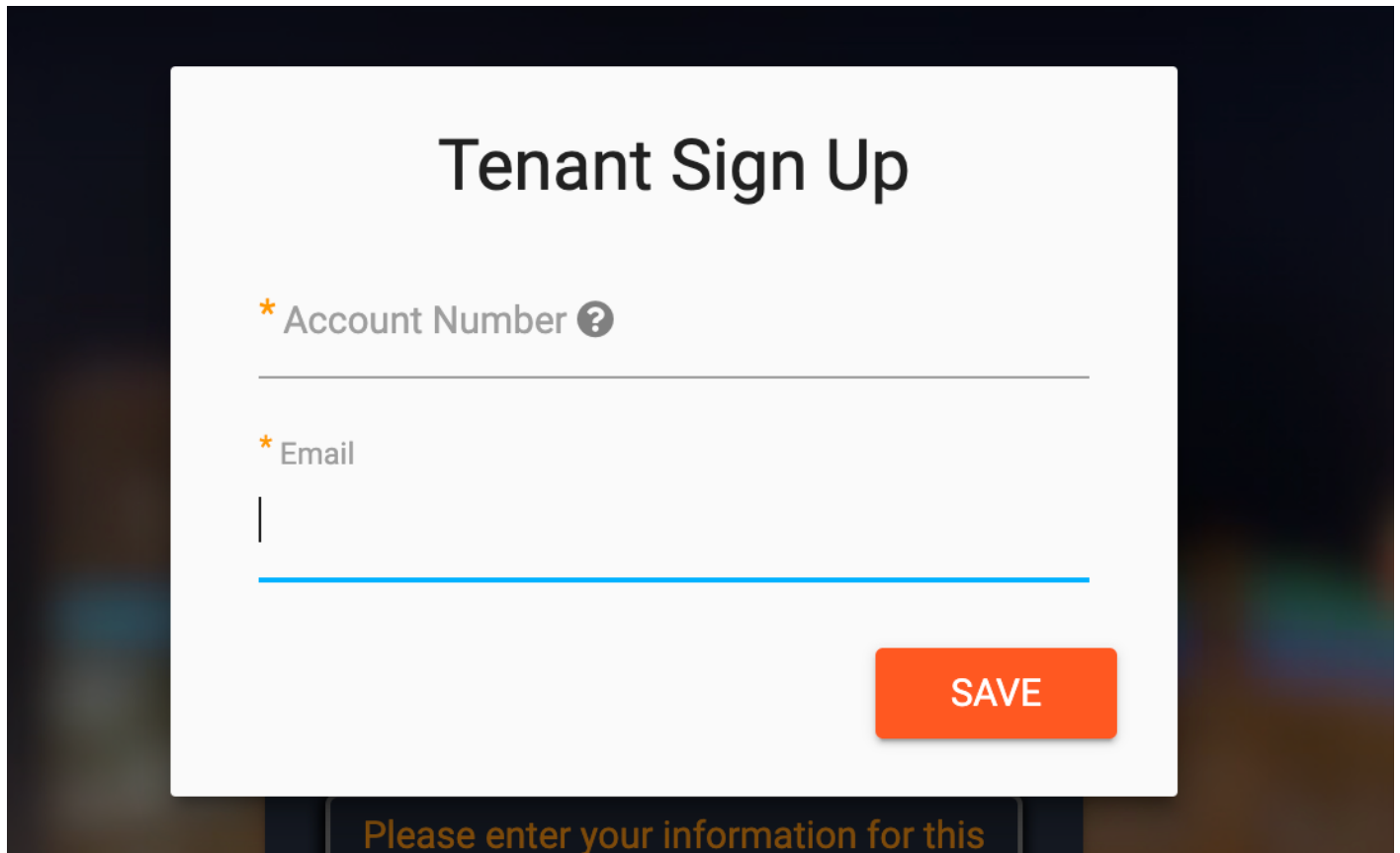
Go to [www.cloud.vitalityenergy.com](http://www.cloud.vitalityenergy.com) and click “Tenant Sign Up” at the bottom of the form.



The image shows a mobile app interface for Vitality. At the top is the Vitality logo, which consists of a white heartbeat line above the word "VITALITY" in a bold, white, sans-serif font. Below the logo is the text "Log In". Underneath is a yellow box with the text "Please enter your information for this first-time setup". There are two input fields: "Email" and "Password", each with a small icon on the right. Below the password field is a checkbox labeled "Remember me". To the left of the "LOG IN" button is a link that says "Forgot your password?". At the bottom of the form is a button labeled "Tenant Sign Up", which is highlighted with a red rectangular border. A red arrow points from the left side of the screen towards the "Tenant Sign Up" button.

## Step 2

Enter your account number found on your tenant invoice and the email address where you wish to receive future notifications:




The screenshot shows a 'Tenant Sign Up' form with two input fields: 'Account Number' and 'Email'. The 'Account Number' field has a question mark icon. Below the fields is an orange 'SAVE' button. At the bottom of the form, there is a text prompt: 'Please enter your information for this'.

If you do not know your tenant account number, call us at 1.800.501.6820.

## Step 3

Check your email, you should have an email from [alarms@vitalityenergy.com](mailto:alarms@vitalityenergy.com). Click the “Sign up now!” link in that email. If you do not see the email, please check your spam folder.

# Welcome to Vitality!



**Welcome!**  
You've requested a Vitality account.  
**Come see what it can do for you!**

See you soon!

**Sign up now!**

Vitality Energy

## Step 4

You will be directed to the Account Setup page. Here you can enter your information as well as create a password for your account. Once done, click "Save."

### Account Setup

* First Name	<input type="text"/>	* Last Name	<input type="text"/>	* Email	<input type="text"/>	Phone Number	<input type="text"/>	Extension	<input type="text"/>
Title	<input type="text"/>	* Password	<input type="password"/>	* Password Confirmation	<input type="password"/>	Two-Factor Authentication			
						<input type="checkbox"/>			
						<a href="#">Show QR Code</a>			
User Image	<input type="button" value="CHOOSE A FILE"/>								

**✗ Password must be at least 6 characters**   **✗ Passwords must match**



Customer Support 1.800.501.6820

You're done! If you have any questions or need help setting up your account, call us at 1.800.501.6820.